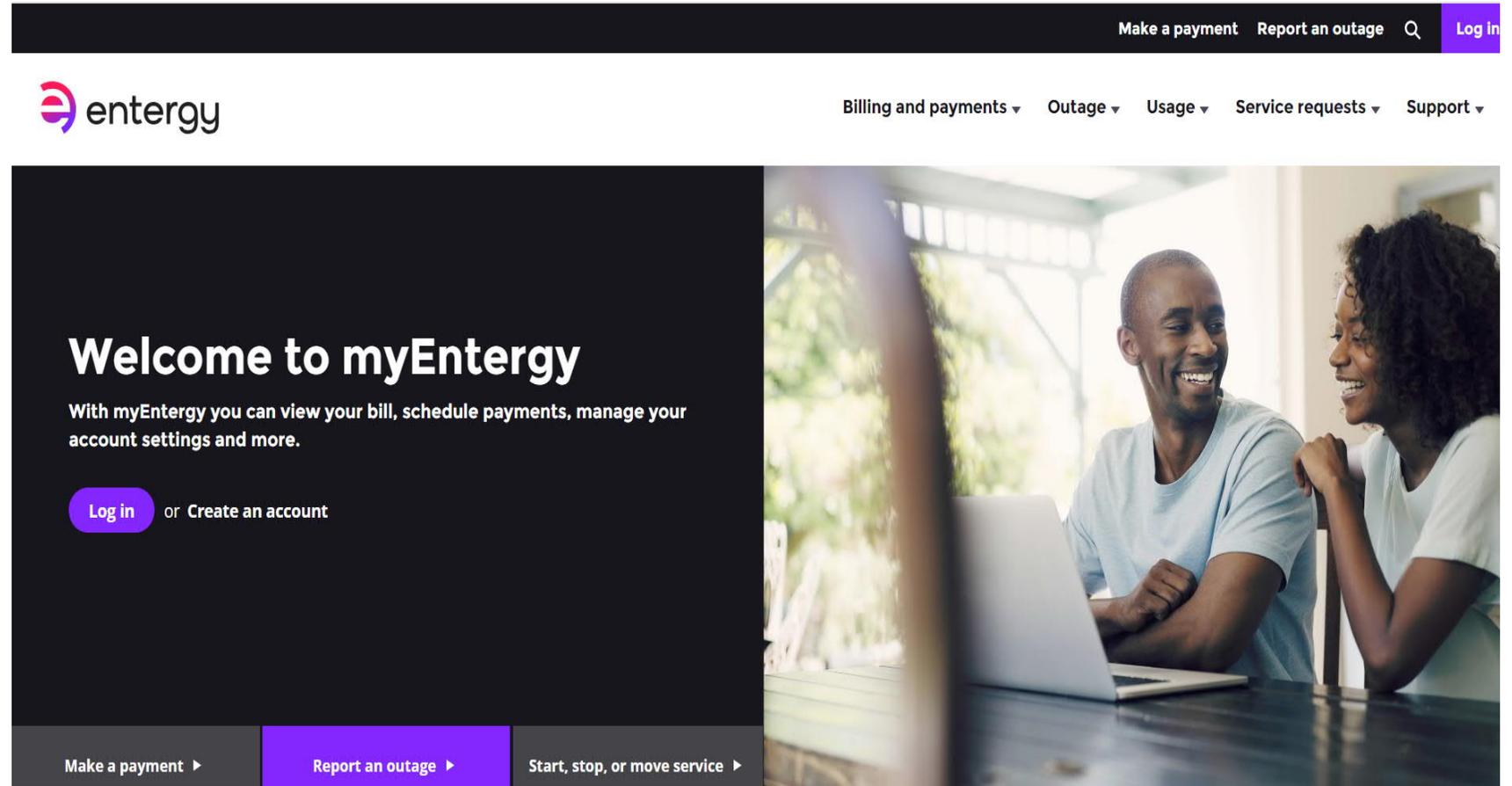


Report Street Lights Out through the Website



- 1) Go to entergy.com
- 2) Click Report an Outage
- 3) Click your utility jurisdiction

Or go to:
myentergy.com/s/reportoutage
Then skip to step 5.



Report Street Lights Out through the Website



4) Click Report Street Lights Out

Products and Services

SIGN UP FOR SECURITY LIGHTING >	DATALINK >
REPORT SECURITY LIGHTING OUT >	ELECTRONIC DATA INTERCHANGE (EDI) >
REPORT STREET LIGHTS OUT >	APARTMENT MANAGERS - APARTMENT SIMPLIFIED APPLICATION PLAN >
NET METERING >	AGRICULTURAL CUSTOMERS >
TREE TRIMMING >	SMALL BUSINESS CUSTOMERS >

5) Scroll down and click Report a Lighting Issue



Report a Lighting Issue

Let Entergy know that a security light is out on your property or there is a light out on your street.

[Report a Lighting Issue >](#)



Report Street Lights Out through the Website

6) Click Street Light > Continue



What type of light needs attention?

Choose the option from below that best describes the light that is experiencing the outage or issue.



Street Light

The light is freestanding and shines over a public street, lot, or walkway.



Security Light

The light shines away from the street and provides lighting for private property.

CONTINUE

[My light does not match either description](#)

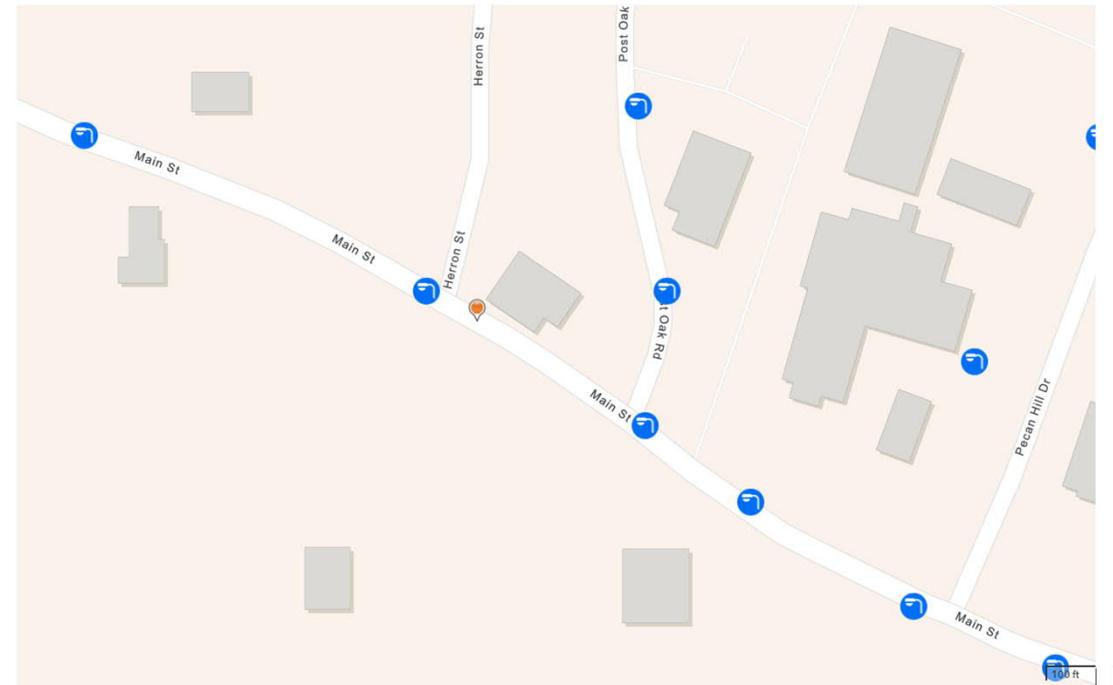
7) Enter your address or municipality.

Enter an address or location to begin

Find address or place



8) Find your light location on the map and click on it.



Report Street Lights Out through the Website

9) Enter information in all fields and additional comments if needed.

Example of additional comments:

Red ribbon on pole.

A Landmark

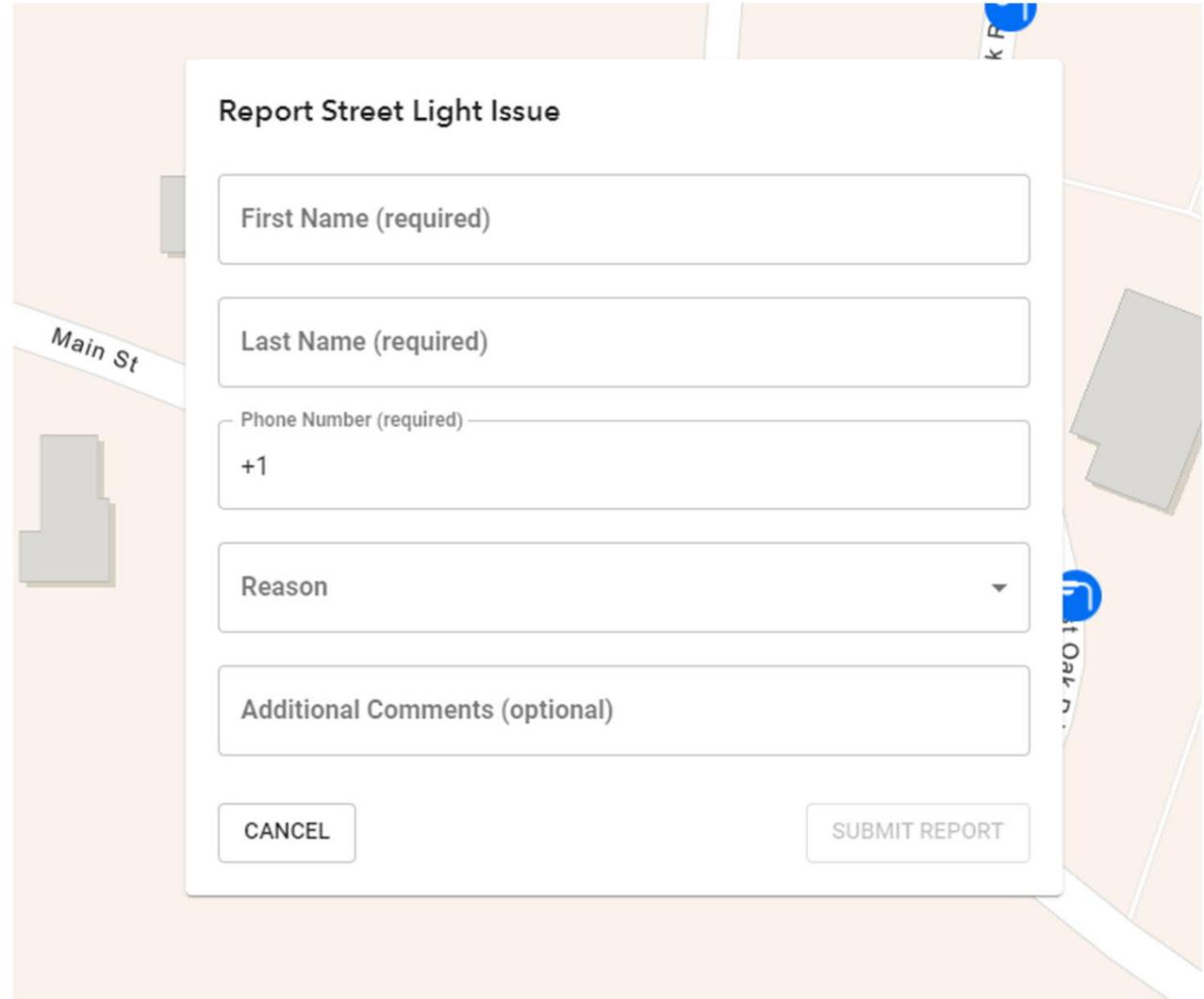
Address

At intersection of:

Click Submit Report

Then you will receive a case number.

Save this number for reference if needed later.



Report Street Light Issue

First Name (required)

Last Name (required)

Phone Number (required)
+1

Reason

Additional Comments (optional)

CANCEL SUBMIT REPORT

Report Street Lights Out through the App



1) Open the Entergy App, Sign In or tap on Continue as Guest.

2) Tap Report Street Light Out.

3) Enter closest address to light and tap on the correct address from the listing. Or tap the purple icon for GPS location.

